

United States Postal Service®

INDUSTRYALERT

October 11, 2019

UPDATE: Scheduled System Activities – October 2019

The United States Postal Service has system activities scheduled on the following dates:

- Sunday, October 13, 2019
- Sunday, October 20, 2019

On Sunday, **October 13**, 2019, from **5:00 AM – 6:00 AM CT**, the Customer Registration System database will be upgraded. During this one-hour outage period, users **WILL NOT** be able to log-in to any application or register for a new account on either www.usps.com or the Business Customer Gateway (gateway.usps.com). In addition to the Customer Registration System, key applications such as *PostalOne!*, Informed Visibility, and Informed Delivery **WILL NOT** be available. However, during this time period, users will continue to be able to track a package, schedule a pick-up, calculate a price, look-up a ZIP Code, perform an address change, or find USPS locations.

On Sunday, **October 20**, 2019, from **4:00 AM – 10:00 AM CT**, the following systems are scheduled for software updates:

- *PostalOne!* System Release 49.2.0.0
- Enterprise Payment System (EPS) Release 3.10.0.0
- Seamless Acceptance and Service Performance (SASP) Release 26.2.0.0

NOTE: As previously advised, *PostalOne!* System Release 49.2.0.0 will result in a new **REQUIRED** Mail.dat client. After the October 20 release deploys, users should download Mail.dat client **49.2.0.0_PROD** from the Business Customer Gateway (BCG) using the following path: Mailing Services è Electronic Data Exchange [Go to Service] è Mail.dat download (Windows 32-bit, Windows 64-bit or Solaris).

Reference PostalPro for updated DRAFT October 20, 2019 Pre-Release Notes (**Change 6.0**): <https://postalpro.usps.com/Oct20ReleaseNotes>

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

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